

FlyCastaway – St Brandon’s Atoll Standard Terms & Conditions

Reservations made more than 12 months in advance requires a €2000 deposit within 14 days of invoicing. Reservations made less than 12 months in advance require a 50% deposit within 14 days of invoicing. Three (3) months prior to departure 100% of the total amount is due. *Cancellations made 12 months or more in advance will forfeit the €2000 deposit. Cancellations made 12 months - 181 days prior to trip will forfeit 50% of the charter rate. Cancellations made 180 days or less prior to departure will forfeit full charter rate. *All Cancellations must be made in writing. Deposit will only be refunded if a replacement can be found. Reservation for which payment are not received as on time as per the terms are subject to cancellation by FCA 7 days after notification. In case of cancellation by FlyCastaway money received will be paid back in full excluding banking fees. FlyCastaway will not be held responsible for any currency fluctuations that may arise. *Once a deposit is received, all revisions are subject to a €100 handling fee. *All prices are subject to availability of bookings, change by service providers, and are quoted at low season fares. *Rates are subject to change. *The ship/lodge reserves the right to cancel a sailing/trip due to bad weather conditions.

At time of quote flight charges, island fees and government taxes are correct but are subject to change without prior notice. Increases in any of these facets are out of the control of FlyCastaway and will be transferred to the client. Service providers used such as airlines and charter boat operators are independent business concerns and are in no way affiliated to FlyCastaway (FCA). Although all reasonable efforts will be made to ensure the smooth running of the tour, FCA cannot be held responsible in any way for bad or non-performance of service providers. While all possible efforts will be made to ensure the success of this tour, FCA cannot be held responsible in any way for cancellation in total or in part or non-performance in any way, due to bad weather or any other detrimental natural phenomenon/disaster, political unrest or war.

It is essential that all clients have a comprehensive medical emergency evacuation insurance policy, as well as a comprehensive travel insurance policy to cover them for the duration of the trip. It is the right of the service provider to cancel any booking without refund, if the client is not adequately insured. In this case, adequate insurance means: an insurance that covers emergency medical evacuation from the scene of the illness or accident, to the nearest best hospital and then back to your hometown.

It is also essential that all guests complete, sign and return the Reservation and Indemnity Form prior to the trip. FCA/service providers reserve the right to cancel any booking without refund, if the client has not/refuses to do so.